

Management structure

June 2023



Tracy Bingham
Strategic Director (Corporate Resources)
mob: 07976 081 894

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Has strategic responsibility for the service areas below



Dr Justin Ives
Chief Executive
ext 5702, mob: 07552 392795
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Head of Paid Service. Also has strategic responsibility for the service areas below



Heidi McDougall
Strategic Director (Service Delivery)
mob: 07435 934 708
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Charlotte Jackson
Head of Finance
Tel: 01283 595901

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- Financial management
- Payroll
- Sundry debt collection
- Treasury management



Fiona Pittam
Head of Organisational Development and Performance
Tel: 01283 228702
Mob: 07552 248 780

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- Communications
- Health and safety
- Human resources
- Policy and performance
- Learning and development
- Equality, diversity and inclusion



Anthony Baxter
Head of Business Change and ICT
Tel: 01283 595712
Mob: 07552 392 653

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- Business transformation
- Digital services
- ICT infrastructure management
- ICT operations
- Systems and data management



Ardip Sandhu
Head of Legal and Democratic Services
Tel: 01283 595715
Mob: 07772 578 678

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- Democratic Services
- Elections
- Land Charges
- Legal
- Licensing
- Monitoring Officer



Paul Whittingham
Head of Housing
Tel: 01283 595984
Mob: 07786 841 160

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- Careline and supported housing
- Homelessness and housing options
- Housing management
- Repairs and maintenance
- Tenant participation and community engagement



Sean McBurney
Head of Cultural and Community Services
Mob: 07435 935 050

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- Active Schools and Communities, Leisure and Public Health
- Community safety, ASB and events
- Parks, green spaces and cemeteries
- Rosliston Forestry Centre/ Environmental Education



Gary Charlton
Head of Operational Services
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- Commercialisation of services
- Fleet management
- Street cleaning
- Grounds maintenance
- Waste collection



Steve Baker
Head of Corporate Property
Tel: 01283 595965
Mob: 07976 081 860

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- Estates management
- Management of public buildings
- Strategic asset management



Catherine Grimley
Head of Customer Services
Mob: 07979 149 583

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- Customer services and contact centre
- Revenues collection and enforcement
- Benefits processing and compliance
- Fraud



Mike Roylance
Head of Economic Development and Growth
Tel: 01283 595725
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- Economic development/regeneration
- Inward investment
- Sustainable development
- Town centre management
- Working with local businesses



Steffan Saunders
Head of Planning and Strategic Housing
Tel: 01283 595965
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- Delivering affordable housing
- Development management
- Local Plan
- Planning enforcement
- Building control via Central Building Control Partnership



Matt Holford
Head of Environmental Services
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- Climate change/environmental management
- Environmental crime
- Environmental pollution prevention
- Food hygiene/infectious disease control
- Housing standards compliance and improvement
- Public health enforcement



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